Commonwealth of Massachusetts

Travel Authorization Form (TAF)

1. Date of Request	2. Travel Request #	3. Department/Division	4. DEPT/ORGN:	5. Appropriation #
02/23/26		DOR/CSS		

6. Name of Traveler	7. Title	8. Dates of Travel
Malia McIntyre	Deputy Director	From: 05/03/26 To: 05/07/26

9. Travel Itinerary and Justification

ERICSA Training Conference & Exposition
Airfare ($268) & Airport Parking ($184)
Uber (to & from the Event $100.00)
Lodging, Meals, & Registration

The 63rd Annual Training Conference & Exposition of the Eastern Regional Interstate Child Support Association will be held in Milwaukee, Wisconsin from Sunday, May 3rd through Thursday, May 7th, 2026.

10. Expenses

	Personal Funds	MA State Funds	Federal Funds	Other (describe in #12)
Transportation: (check all that apply) ☐ Rail ☐Bus ☑Airfare ☐Car: ☐ State ☐Personal ☐Rental ☑Taxi ☑Other:		$ 552.00		
Lodging: 4 x 179		$ 716.00		
Meals: 226		$ 226.00		
Other: (please list): Registration		$ 625.00		
Subtotal	$ 0.00	$ 2,119.00	$ 0.00	$ 0.00

Grand Total: $ 2,119.00

11. Certifications and Authorizations (See G.L. c. 30, §25B)

I hereby certify under the pains and penalties of perjury that, to the best of my knowledge, the above information is true and correct.

Signature of Traveler: Malia McIntyre Date: 02/23/2026

I hereby certify that sufficient funds are available for the above described travel accommodations.

Signature of Agency CFO: Timothy Rooney Date: 02/24/2026

I hereby authorize the anticipated travel described above and related expenses listed in this form.

Signature of Traveler's Appointing Authority: Michele Cristello Title: Deputy Commissioner Date: 2/23/2026

I hereby authorize the anticipated travel described above and related expenses listed in this form.

Signature of the Traveler's Cabinet Secretary: Matthew J. Gorzkowicz Date: 3/12/2026

12. Travel Funded By Private Entity, Foreign Government Entity, or Federally Recognized Tribe:

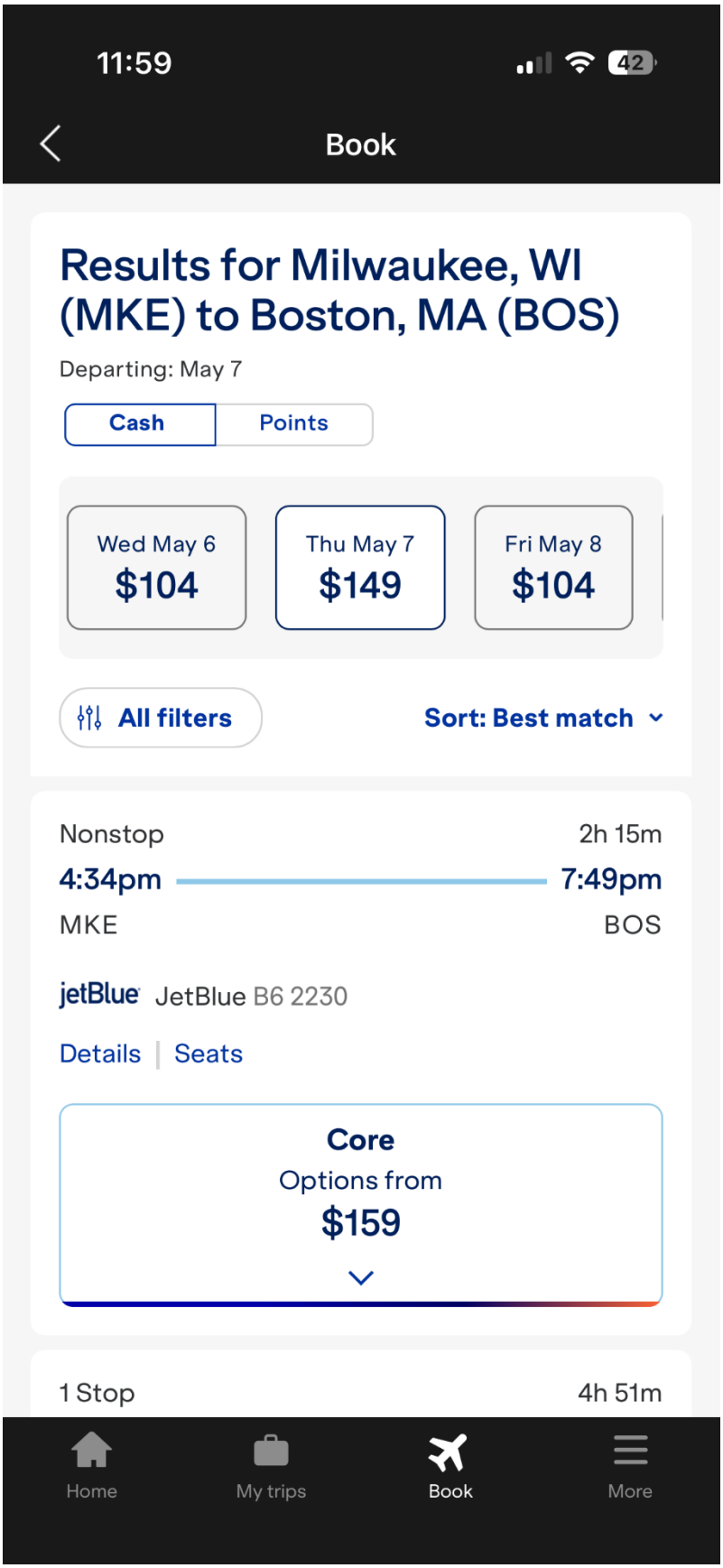
Travel Funded By Private Funds: ☐Yes ☐No

If Yes: $_____ Source (Contact Information):_____

TRAVEL FUNDED BY PRIVATE SOURCES MUST BE DISCLOSED TO AND AUTHORIZED BY APPOINTING AUTHORITY PURSUANT TO 930 CMR 5.08 (2)(d)(1). FOR THE APPROPRIATE FORM GO TO: https://www.mass.gov/disclosure-forms

13: Upon final approval, the Cabinet Secretary shall ensure that a copy of this form is distributed to:

☐ **A&F Budget Director & The Office of the Comptroller (please check once complete)**


11:59
42
Book
Results for Milwaukee, WI (MKE) to Boston, MA (BOS)
Departing: May 7
Cash
Points
Wed May 6
$104
Thu May 7
$149
Fri May 8
$104
All filters
Sort: Best match
Nonstop
2h 15m
4:34pm
7:49pm
MKE
BOS
JetBlue B6 2230
Details
Seats
Core
Options from
$159
1 Stop
4h 51m
Home
My trips
Book
More

ERICSA 2026 Milwaukee

HOTEL ACCOMMODATIONS

CONFERENCE HOTEL

Hilton Milwaukee City Center

509 W. Wisconsin Ave.
Milwaukee, Wisconsin 53203
(414) 271-7250

The hotel is conveniently connected by skywalk to the Baird Center. Reserve your room at the hotel rate of $179 per night, plus state and local taxes. The cutoff date to make reservations is **Thursday, April 9, 2026** or until the group block is sold-out, whichever comes first.

Registration

- ○ Regular Attendee $ 625.00

Agenda

Sunday, May 3

12:00 pm – 6:00 pm
Registration/Information
12:00 pm – 5:00 pm
Exhibitor Setup
4:00 pm – 5:00 pm
First-Timers Meeting
6:00 pm – 8:00 pm
President's Reception

Monday, May 4

7:00 am – 8:00 am
Light Fare and Mingling
7:00 am – 5:00 pm
Registration/Information
7:30 am – 7:45 am
Volunteer Meeting
8:00 am – 10:00 am

Opening Ceremonies and Reconnecting to Land and Story, Finding Peace & Healing from Trauma, Addiction and Mental Health

PLENARY

- **Mark Denning**
- **Nicholas Palos**, Support Magistrate, Kings County Family Court

10:00 am – 10:30 am

Break/Visit with Exhibitors

10:30 am – 12:00 pm

A1 UIFSA Basics and Beyond

INTERGOVERNMENTAL

- **Jennifer Allen**, Corporate Training Specialist, Veritas-HHS
- **Laurie DeFord**, Intergovernmental Supervisor, Lancaster County Domestic Relations
- **Kelly Micka**, IT Senior Manager, NTT DATA

10:30 am – 12:00 pm

B1 Meet the Judges

LEGAL

- **Judge Frederick Rosa**, Circuit Court Judge, Milwaukee County Circuit Court Branch 35
- **Judge Regina Scannicchio**, Presiding Judge Cook County Domestic Relations Division, Circuit Court of Cook County Illinois
- **Judge Charles Tripp**
- **Judge Thomas Walsh**, Circuit Court Judge, Brown County Circuit Court
- **Jason Mishelow**

10:30 am – 12:00 pm

C1 Top State Performers: How Do They Do It?

POLICYLEGAL

- **Jim Fleming**, Director, North Dakota Child Support
- **Donald Jerich**, Manager, Title IV-D Legal Services Unit, Allegheny County Law Department
- **Bryan Tribble**, Child Support Director, Illinois
- **Diane Potts**

10:30 am – 12:00 pm

D1 Women in Leadership - Speed Mentoring

PROFESSIONAL DEVELOPMENT

- **Margot Bean**, President , Margot Bean Consulting
- **Agnes Blackweasel**, Director, Tribal Programs, Grays Peak Strategies
- **Connie Chesnik**, Administrator, Division of Family and Economic Security, Wisconsin Department of Children and Families
- **Irene Curran**, Deputy Administrator, HFS-DCSS
- **Ashley Forbes**, Deputy Director of Administration, Georgia Division of Child Support Services
- **Lara Fors**, Assistant Prosecuting Attorney, Trial Team Leader, Jackson County Prosecutor's Office Family Support Division
- **Tangular Gray**, Executive Vice President, Operations , SMI
- **Joyce Match**, Deloitte Consulting LLP
- **Tammy Pearson**, Youngwilliams Operations Manager-NC, YoungWilliams
- **Sharon Pizzuti**, Vice President, Courtland Consulting

· **Eileen Stack**, New York State Deputy Commissioner of Child Support Services, New York State Office of Temporary and Disability Assistance
· **Laura Stone**
· **Rieda Abrams-Miller**, Client Services Manager, Auctor Corporation
10:30 am – 12:00 pm

E1 Mark Denning Session
CASE MANAGEMENT
· **Mark Denning**
12:00 pm – 1:30 pm

Lunch on Your Own
1:30 pm – 3:00 pm

A2 Intermediate Intergovernmental
INTERGOVERNMENTAL
· **Dakota Bellinger**, Assistant Director, County of Bradford
· **Ryan Morrow**, Deputy Division Chief, Office of the Attorney General of Texas
· **Laura Stone**
1:30 pm – 3:00 pm

B2 From Bars to Bridges: Navigating Re-Entry in their Shoes
SIMULATION
· **Ashley Forbes**, Deputy Director of Administration, Georgia Division of Child Support Services
· **Nicholas Palos**, Support Magistrate, Kings County Family Court
· **Roy Williams**
1:30 pm – 3:00 pm

C2 Work Ethic & Practices Across Generations
PROFESSIONAL DEVELOPMENT
· **Brittany Bisnott**, Support Magistrate, NYS Office of Court Administration
1:30 pm – 3:00 pm

D2 Maximizing Federal Parent Locator Service (FPLS)
CASE MANAGEMENT
1:30 pm – 3:00 pm

E2 Generative AI and the Law "Possibilities, Parameters, and Outcomes
POLICYLEGALTECHNOLOGY
· **Kristine Golden**, Chief Child Support Attorney , Shasta County DCSS
· **Kevin Guistwite**, Director of Program Innovation and Strategy, Protech Solutions, Inc
3:00 pm – 3:30 pm

Break/Visit with Exhibitors
3:30 pm – 5:00 pm

A3 Rise to the Challenge: Advanced UIFSA Scenarios
INTERGOVERNMENTAL
· **Kelly Micka**, IT Senior Manager, NTT DATA
· **Rob Velcoff**, Owner and Independent Consultant, Intergovernmental Support Services
· **Brandy Williams**
3:30 pm – 5:00 pm

B3 2025 and Beyond: Federal Legislation and Priorities
POLICYLEGAL

· **Jamie Eichenberg**, Court Analyst, Michigan Supreme Court State Court Administrators Office - Friend of the Court Bureau
· **Diane Potts**
· **Trish Skophammer**, Director of Child Support Services, Ramsey County Attorney's Office, Minnesota
3:30 pm – 5:00 pm

C3 Becoming an Informal Leader

PROFESSIONAL DEVELOPMENT
· **Monica Hall**, Director, Training and Professional Development , Georgia Department of Human Services Division of Child Support Services
· **Trever Harwell**, Planning Specialist, Ramsey County
· **David Ramroop**
· **Petrina Travers**, Assistant Director, Ramsey County
· **Lorraine Caprio**, Director of Staff Development, Veritas LLC
3:30 pm – 5:00 pm

D3 What's Brewing? Fresh Conversations on Case Management Challenges

PROFESSIONAL DEVELOPMENT
· **April Klatt**, Child Support Consultant, Change and Innovation Agency
· **Jonell Sullivan**, Management Consultant, Public Knowledge®
3:30 pm – 5:00 pm

E3 Beyond the Office: Engaging Fathers and Families in the Trusted Community Spaces Where Real Life Happens

PROGRAM POLICY
· **Aziz Abdullah**, Founder, INPOWER
· **Terron Edwards**, Founder and Executive President, Fathers Making Progress
· **Artis Landon**, Administrator, Milwaukee County Child Support Services
· **LaNelle Ramey**, Executive Director, MENTOR Greater Milwaukee
· **Gaulien "Gee" Smith**
· **Sharon Pizzuti**, Vice President, Courtland Consulting
5:00 pm – 9:00 pm

Evening Activities - On Your Own

Tuesday, May 5

7:30 am – 8:30 am

Light Fare and Mingling

7:30 am – 7:45 am

Volunteer Meeting

8:00 am – 5:00 pm

Registration/Information

8:30 am – 10:00 am

Helping Fathers RISE Above the Odds: When Fathers Are Seen, Supported, and Encouraged to Succeed

PLENARY
· **Sharmain Harris**, CEO, Sharmain Harris & Associates

10:00 am – 10:30 am

Break/Visit with Exhibitors
10:30 am – 12:00 pm

A4 A Brief History of Interstate Cases & UIFSA With an Eye Towards the Future
INTERGOVERNMENTAL

- **Christina Mahoney**, Deputy Attorney General, Illinois Attorney General's Child Support Enforcement Division
- **David Morris**, Staff Attorney, IPAC
- **Latalya Stevens**, Revenue Program Administrator, Florida Department of Revenue - Child Support Program
- **Teddy Andreopoulos**, Support Magistrate, New York City Family Courts

10:30 am – 12:00 pm

B4 State Roundtable: Large North-Central States
INTERGOVERNMENTAL

- **Irene Curran**, Deputy Administrator, HFS-DCSS
- **Lara Fors**, Assistant Prosecuting Attorney, Trial Team Leader, Jackson County Prosecutor's Office Family Support Division
- **Melissa St. Croix**, Wisconsin Bureau of Child Support
- **Laura Stone**
- **Petrina Travers**, Assistant Director, Ramsey County
- **Janice McDaniel**, Program Specialist, Office of Child Support Services (OCSS), Division of Policy and Training

10:30 am – 12:00 pm

C4 Rise Above Reentry — How Professionals Can Support Individuals Facing Barriers After Prison
PROFESSIONAL DEVELOPMENT

- **Sharmain Harris**, CEO, Sharmain Harris & Associates
- **Ann Marie Oldani**, Specialist Senior, Deloitte Consulting LLP

10:30 am – 12:00 pm

D4 Leadership Book Club
PROFESSIONAL DEVELOPMENT

- **Robbie Endris**, Retired
- **Irma Neal Neal**, Owner & Partner, Onyx Rising LLC
- **Brandy Williams**

10:30 am – 12:00 pm

E4 Understanding IV-D Attorney's Role in Child Support Cases
POLICY LEGAL

- **Rebecca Gida**, IV-D Attorney, Domestic Relations Westmoreland County
- **Donald Jerich**, Manager, Title IV-D Legal Services Unit, Allegheny County Law Department
- **Tish Keahna Kruzan**, Child Support Attorney, Lac Courte Oreilles Child Support
- **Dawn Marquardt**, Deputy Director and Statewide Tribal Liaison, Oregon Child Support Program

12:00 pm – 1:30 pm

Lunch on Your Own
1:30 pm – 3:00 pm

A5 Federal UIFSA Forms – All Questions Will Be Answered!
INTERGOVERNMENTAL

- **Tammy Pearson**, Youngwilliams Operations Manager-NC, YoungWilliams
- **Susan Smith**, Intergovernmental IV-D Program Liaison, Indiana State Child Support Bureau
- **Kassi White**, Child Support Program Coordinator, Department of Human Services

1:30 pm – 3:00 pm

B5 Tribal Roundtable: Mid-North Region (What State Workers Need to Know!)

INTERGOVERNMENTAL

- **Tami Busch**, Technical Supervisor, Oneida Nation Child Support Agency
- **Jeff Jazgar**, Attorney, Menominee Tribe of WI
- **Tish Keahna Kruzan**, Child Support Attorney, Lac Courte Oreilles Child Support
- **Linda Moser-Buse**, Child Support Director, Ho-Chunk Nation
- **LaRiah O'Kimosh**, Menominee Indian Tribe of Wisconsin
- **Sue Smith**, Director, LCO Child Support
- **Tammy Swanson**, Attorney, Red Cliff TCSA
- **Lisa Skenandore**, VP-Business Development, Systems & Methods, Inc. (SMI)

1:30 pm – 3:00 pm

C5 Legal Ethics: What an Attorney Needs to Know About the Latest Technological Advances

LEGAL

- **Jacinta Ciccone**
- **Katie Murphy**
- **Elysia Rodriguez**, Tribal Attorney - Department of Justice, Ho-Chunk Nation
- **Nicholas Palos**, Support Magistrate, Kings County Family Court

1:30 pm – 3:00 pm

D5 Different, Not Less – Enhancing Perspectives on Autism and Neurodiversity Communities for Future Child Support Workers

PROGRAM POLICY

- **James Gallagher**, Director, First Judicial District of Pennsylvania, Philadelphia Family Court
- **Paul Gehm**, Management Analyst, Mi State Court Administrative Office, Friend of the Court Bureau
- **Melissa Hayes**, Director, Schuylkill County Domestic Relations
- **Kate Hooven**, Justice System Project Coordinator, PA ASERT Collaborative
- **Dana Grimm**, Sr. Solution Specialist, Deloitte

1:30 pm – 3:00 pm

E5 Transforming Your Environment-The Coffee Bean Approach to Positive Change

PROFESSIONAL DEVELOPMENT

- **David Gillen**, Regional Manager, Florida Department of Revenue - Child Support Program
- **Kim Newsom-Bridges**
- **April Graper**, Consultant, Maximus

1:30 pm – 5:00 pm

Join Us at the DFS Learning Lab!

LEARNING LAB

- **Lisa Ellington**, FPLS Support Liaison, OCSS Division of Federal Systems
- **Courtney Garnand**, FPLS Support Liaison , OCSS
- **Scott Hale**, Manager, Federal Collection & Enforcement, DHHS/ACF/OCSE
- **Dorothy Webb**, Employer Services, Office of Child Support Enforcement

3:00 pm – 3:30 pm

Break/Visit with Exhibitors

3:30 pm – 5:00 pm

A6 Long Arm Jurisdiction – Is One State Better Than Two?

INTERGOVERNMENTAL

- **Tommy Howard**, First Assistant Prosecuting Attorney and Director, Warren County, Ohio CSEA
- **Lara Fors**, Assistant Prosecuting Attorney, Trial Team Leader, Jackson County Prosecutor's Office Family Support Division
- **Loretta Everett**, Program Coordinator, State of Tennessee

3:30 pm – 5:00 pm

B6 International Roundtable

INTERGOVERNMENTAL

- **Monika Bieniek-Ciarcinska**
- **Olga Dolores Dina Llaverias**, Dominican Republic
- **Arnaldo Silveira**, General-Coordinator for International Legal Cooperation in Civil Matters, Ministry of Justice and Public Security
- **Latalya Stevens**, Revenue Program Administrator, Florida Department of Revenue - Child Support Program
- **Margot Bean**, President , Margot Bean Consulting

3:30 pm – 5:00 pm

C6 Setting Child Support in a Non-Traditional Earnings World

POLICYLEGAL

- **David Love**, Legal Director, Mississippi Project, YoungWilliams
- **Brandy Burnette**, Staff Attorney, Mississippi Department of Human Services
- **Jeremy Smith**, Vice President, YoungWilliams

3:30 pm – 5:00 pm

D6 Guests of Federal Penitentiaries

CASE MANAGEMENT

- **Megan Iliff**, Deputy Prosecutor, Vigo County Indiana Prosecutor's Office

3:30 pm – 5:00 pm

E6 The Twilight Zone of Sovereign Citizenship and Child Support

PROFESSIONAL DEVELOPMENT

- **Cole Demeny**
- **Nicholas Palos**, Support Magistrate, Kings County Family Court
- **Anthony Valenti**, Director of Business Development and Attorney, Veritas hHS

5:00 pm – 9:00 pm

Evening Activities - On Your Own

Wednesday, May 6

7:30 am – 8:30 am

Light Fare and Mingling

7:30 am – 7:45 am

Volunteer Meeting

8:00 am – 5:00 pm

Registration/Information

8:00 am – 3:00 pm

Join Us at the DFS Learning Lab!

LEARNING LAB

- **Lisa Ellington**, FPLS Support Liaison, OCSS Division of Federal Systems
- **Courtney Garnand**, FPLS Support Liaison , OCSS
- **Scott Hale**, Manager, Federal Collection & Enforcement, DHHS/ACF/OCSE
- **Dorothy Webb**, Employer Services, Office of Child Support Enforcement

8:30 am – 10:00 am

A7 Tools to Working an Interstate Case

INTERGOVERNMENTAL

- **Christy Brahim**, IGD Team Clerk, Allegheny County Family Division
- **Laurie DeFord**, Intergovernmental Supervisor, Lancaster County Domestic Relations
- **Patricia Green-Gandy**, Planner 3, DHS-DCSS
- **David Love**, Legal Director, Mississippi Project, YoungWilliams
- **Rachel Tilley**, Support Officer Supervisor, Franklin County CSEA
- **Petrina Travers**, Assistant Director, Ramsey County
- **Tim Cawoski**

8:30 am – 10:00 am

B7 Case Law Update

LEGAL

- **Ethan McKinney**, Attorney, Self
- **Michael McGuire II**, Deputy Prosecuting Attorney, Eastern Regional Child Support Association (ERICSA)

8:30 am – 10:00 am

C7 Communication is Key Internally – The Supervisor/Employee Relationship

PROFESSIONAL DEVELOPMENT

- **Dakota Bellinger**, Assistant Director, County of Bradford
- **April Klatt**, Child Support Consultant, Change and Innovation Agency
- **Maretta McDonald**, Senior Consultant, Grays Peak Strategies
- **Christy Brahim**, IGD Team Clerk, Allegheny County Family Division

8:30 am – 10:00 am

D7 Harnessing AI and Automation for Child Support Case Management

TECHNOLOGY

- **Dana Grimm**, Sr. Solution Specialist, Deloitte
- **Ben Karchner**, Senior Manager, Deloitte Consulting
- **Heather Noble**, Assistant Director / IVD Director, Arizona Division of Child Support Services
- **Serjoy Ray**
- **Ryan Woodrin**

8:30 am – 10:00 am

E7 Tools That Work: How to Plan Employment Services Programs

PROGRAM POLICY

- **Louisa Treskon**, Senior Research Associate, MDRC
- **Eric Watson**, Assistant Deputy Administrator, State of Illinois
- **Kimberly Kerns**, Departmental Specialist 14, Michigan Office of Child Support

10:00 am – 10:30 am

Break/Visit with Exhibitors

10:30 am – 12:00 pm

A8 Federal Case Closure - Positives & Negatives: Intergovernmental Edition

INTERGOVERNMENTAL

- **Ethan McKinney**, Attorney, Self
- **Jim Fleming**, Director, North Dakota Child Support
- **Wrenn Awbrey**, VP of Customer Success, GreenCourt

10:30 am – 12:00 pm

B8 Modern Evidence

POLICYLEGAL

- **Jacinta Ciccone**
- **Tommy Howard**, First Assistant Prosecuting Attorney and Director, Warren County, Ohio CSEA
- **Peter Passidomo**
- **Christina Mahoney**, Deputy Attorney General, Illinois Attorney General's Child Support Enforcement Division

10:30 am – 12:00 pm

C8 Data Analytics for Better Outcomes – Using Dashboards and Predictive Modeling

TECHNOLOGY

- **Peter Castro**, Date Governance, Performance, and Reporting Supervisor, MN Department of Children, Youth, and Families
- **Dawn McNeal**, Business Consulting, Associate Director, NTT DATA
- **Elizabeth Atwell**

10:30 am – 12:00 pm

D8 Social Services 101: TANF, Medicaid, Child Support, and More!

POLICYLEGAL

- **Erin Frisch**, Title IV-D Director, State of Michigan/MDHHS
- **Kristie Gordy**, Senior Administrator, Economic Security/IV-D Director, Wyoming Department of Family Services
- **Alicia Gorius**
- **Tonya Kristiansen**
- **Jennifer Allen**, Corporate Training Specialist, Veritas-HHS

10:30 am – 12:00 pm

E8 How Do I Make My Presentations More Memorable

PROFESSIONAL DEVELOPMENT

- **Jay Bland**, Chief Growth Officer, GreenCourt
- **Jamie Eichenberg**, Court Analyst, Michigan Supreme Court State Court Administrators Office - Friend of the Court Bureau
- **Monica Hall**, Director, Training and Professional Development , Georgia Department of Human Services Division of Child Support Services
- **Trever Harwell**, Planning Specialist, Ramsey County
- **Rebecca Brazaski**, Human Resource Developer, State of Michigan

12:00 pm – 1:30 pm

Lunch on Your Own

1:30 pm – 3:00 pm

A9 Intergovernmental Terminology: Are We All Speaking the Same Language?

INTERGOVERNMENTAL

- **Paul Gehm**, Management Analyst, Mi State Court Administrative Office, Friend of the Court Bureau

- **Susan Smith**, Intergovernmental IV-D Program Liaison, Indiana State Child Support Bureau
- **Bill Woods**, Staff Attorney, Three Affiliated Tribes Division of Child Support
- **Teddy Andreopoulos**, Support Magistrate, New York City Family Courts

1:30 pm – 3:00 pm

B9 Disappearing Parents

POLICY LEGAL

- **Patricia Green-Gandy**, Planner 3, DHS-DCSS
- **Christina Mahoney**, Deputy Attorney General, Illinois Attorney General's Child Support Enforcement Division
- **April Klatt**, Child Support Consultant, Change and Innovation Agency

1:30 pm – 3:00 pm

C9 Leadership Pearls and Pitfalls

PROFESSIONAL DEVELOPMENT

- **Irene Curran**, Deputy Administrator, HFS-DCSS
- **Lara Fors**, Assistant Prosecuting Attorney, Trial Team Leader, Jackson County Prosecutor's Office Family Support Division
- **Monica Hall**, Director, Training and Professional Development , Georgia Department of Human Services Division of Child Support Services
- **Sharon Pizzuti**, Vice President, Courtland Consulting
- **Trish Skophammer**, Director of Child Support Services, Ramsey County Attorney's Office, Minnesota
- **Laura Stone**
- **Kim Wong**, Quality Assurance Manager, Auctor Corporation
- **Rieda Abrams-Miller**, Client Services Manager, Auctor Corporation

1:30 pm – 3:00 pm

D9 Culture, Multiplicity, and Family Conflict: Navigating Complex Dynamics

CASE MANAGEMENT

- **Jamie Eichenberg**, Court Analyst, Michigan Supreme Court State Court Administrators Office - Friend of the Court Bureau
- **Eric Watson**, Assistant Deputy Administrator, State of Illinois
- **Trever Harwell**, Planning Specialist, Ramsey County

1:30 pm – 3:00 pm

E9 A Roundtable Discussion: User Acceptance Testing – What Is It and Why Is It Important?

TECHNOLOGY

- **Elizabeth Atwell**
- **Dana Grimm**, Sr. Solution Specialist, Deloitte
- **Annette Mansfield**
- **Rebecca Brueggeman**

3:00 pm – 5:00 pm

A Deliciously Cheesy Interjurisdictional Fair (IJ Fair)

PLENARY

- **Petrina Travers**, Assistant Director, Ramsey County

5:30 pm – 8:00 pm

Happy Hour and Dinner Banquet

8:00 pm – 11:59 pm

After Party

Thursday, May 7

8:00 am – 9:00 am

Full Breakfast

8:30 am – 10:00 am

ERICSA Squares! Plenary

PLENARY

• **Rob Velcoff**, Owner and Independent Consultant, Intergovernmental Support Services

10:00 am – 10:30 am

Meeting of the Association – All Attendees Invited